

नागरिक घोषणापत्र/CITIZEN'S CHARTER

भारत सरकार/GOVERNMENT OF INDIA
वस्त्र मंत्रालय/MINISTRY OF TEXTILES
विकास आयुक्त (हथकरघा) का कार्यालय/O/o Development Commissioner for
Handlooms

बुनकर सेवा केंद्र/WEAVERS' SERVICE CENTRE
तीसरा तल, चेनेथा भवन/III-FLOOR, CHENETHA BHAVAN
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WEAVERS' SERVICE CENTRE, HYDERABAD

OUR VISION

Promote and facilitate the continuous growth of the handloom industry to compete in the global market.

OUR MISSION

We dedicate ourselves to support the Handloom Sector at large in upgrading-skill,development/diversification of handloom products,technical advice etc.

OUR VALUES

- Recognize the technical needs of handloom weavers.
- Dedicate our selves to reach every nook and corner of the sector with a helping hand.

OUR COMMITMENT

- To provide all possible technical assistance in terms of design input, technical advice in weaving /dyeing/ printing etc. to weavers and all concerned to Handloom Sector.
- To technically support weavers and others on a continuous basis for sustained development of the Handloom Sector.
- To visit the Handloom pockets for rendering technical assistance to weavers and others.
- To upgrade the skills of handloom weavers /workers in the field of design development /weaving/dyeing under on-goingin-house Observatory and short term training programmes.
- To implement the various schemes of the Office of the Development Commissioner for Handlooms for the benefits of Handloom Weavers/Workers.

Our Arms for Service:

1.DESIGN SECTION

- Artists drawn from the best talent available in Art Schools are constantly engaged in preparing Paper Painted Designs and Computer Aided Textile Designs. These designs comprise both for weaving and for hand block or screen-printing.The attempt is to preserve traditional designs by reviving them and or adopting them to the requirements of the market.These designs help in production of items both for domestic and export markets.Care is taken to see that the designs developed are within in the discipline imposed by the types of yarn and weaving techniques as per requirements of the centre.

2.WEAVING SECTION

- Skilled weavers drawn from the main traditional weaving communities of the country man working in the Weaving Section and they are supervised by the Qualified textile technologists. Facilities of prototype looms and weaving equipments are available in the Section. Fabrics in new designs and new textures are produced using different yarns. The Section also under takes simple improvements in looms and in the processes of weaving. Graph paper designs suitable for different varieties of fabrics are prepared manually and with the help of computer.

3.DYEING AND PRINTING SECTION

- Fully equipped Dye Laboratory manned by experienced dyers and other qualified technical personnel capable of developing techniques in Dyeing is available in the centre. It carries out the experiments and develops new shades every now and then. It brings out number of shades in cotton, silk and jute for use in the field. It matches the shades for the production of the woven samples in the Weaving Section of the centre as per the shades given by the Art Designers.
- In Printing Section the experiments are carried out to develop new shades and Layouts. Block Printing is done with synthetic and natural colors, which have been effectively used to obtain multiple effects of rare beauty. The Centre has expertise in Block Making and Printing.

4.STORES & LIBRARY

- A Collection of cloth Samples, photographs, books and periodicals dealing with various aspects of the textile industry is available in the section for reference and guidance to different sections and for the benefit of the visitors.

5.ADMINISTRATION SECTION

- This section looks after all Office Correspondence, Accounts and Establishmenton Service Matters of the Staff Working in the Centre.

OUR ACTIVITIES/SERVICES

1.Development of Paper Designs, Matching shades and weaving Cloth Samples

- Design section develops designs, motifs, patterns and prints,via in-house skills, on a regular/ongoing basis, through appropriate systems and trained designers and synchronization of traditional designs etc., with modern and contemporary design. Weaving Section develops woven cloth samples on the basis of designs developed in the Design Section and also directly evolves as new creations with varied patterns ,structures, colour combinations and combination of weaves and techniques etc. The Dyeing Section develops shades on different Textile materials used in Handlooms including natural and eco-friendly colors suitable for the industry.
- The Printing Section develops new block/screen printed designs and layouts on cloth for use in the Industry based on the designs developed in the Design Section.
- The woven cloth samples and printed cloth samples developed in the respective sections are stored, maintained in the stocks and made available to the Industry at scheduled rates fixed by the Head Office i.e.O/o. Development Commissioner for Handlooms, New Delhi. The designs, samples developed are displayed in the exhibitions/work shops conducted at different places and the weavers are encouraged for their adoption in the Industry on an exclusive right base. Technical assistance and service is extended to the individuals, organizations in the Industry from the respective sections against their technical problems faced in the field of designing, weaving, dyeing and printing during evolving/executing the production at nominal and scheduled rates fixed by the Head Office i.e. 0/o. Development Commissioner for Handlooms .New Delhi. Technical guidance and service is extended to the Industry in diversified and value added productions .Weavers' Service Centre, Hyderabad also submit the designs/samples developed. To the NCTD for display in the website of NCTD for the supply to the Industry.
 - Weavers' Service Centre imparts training through Block level cluster development programme and these benefits are extended to the weavers out side the block level clusters .in product diversification and improvement in productivity, in dyeing techniques, design development and weaving on looms at different places as per the requirement of the weavers.The duration of training is 45 days in Weaving Technology, one month in Design Development and 15 days in Dyeing Techniques. Stipend of Rs.210 per day for the trainees is provided., Rs.600 per day will be paid to the Master Trainer for imparting training The training programme will be conducted only at a place where it is feasible, adoptable and useful, with the approval and sanction From the O/o Development Commissioner for Handlooms, NewDelhi.
- Short-term in-house training in weaving. Designing/pattern making printing/dyeing to students, weavers, master trainers, employees of State Handloom Agencies, Apex Bodies and others is conducted. Training is also conducted and supervised in the field wherever feasible. Service charges will be collected against such extension activities from the concerned.

3. Exhibition:

- WSC sets up Theme pavillion in all Expos where the demonstartion of weaving will be made available duribg the entire Expo period.The samples from different parts of India will also be displayed to make the visitors aware of the graet handloom traditions.
- In-house product display of the latest and unique samples, samples evolved on the basis of revival of traditional motifs, display of improvised and modern looms and their working is available in the Centre.Through its in-house exhibition, the members of WSC make the visitors acquaint with the latest information required for the development of right fabric in right colour and for different market.The information on woven and selected designs by the visitors is provided with complete technical specifications like count of yarn, thread count, graph for jacquards, the weaving procedure to enable them to produce quality and design enrich fabrics having greater market acceptability, the same idea is taken outdoor also.

4. Research & Development

- R&D work is carried out for loom development, design development/Modification, development of shadecards, matching of shades, naturaldyes, And unique sample development the works that comeout with these efforts are disseminated to the field. Extension services are provided through training Programmes and technical assistance and service both in-house and in the field.

5. Enforcement of Handloom Reservation Act

- Weavers' Service Centre visits the Power loom Units to verify their production carried by the power loom units with reference to the Handloom (Reservation of Articles for Production) Act 1985 from time to time to protect the interests of the Handloom Industry.

6. Market Support

- It provides marketing support by way of nominating and forwarding societies/master weavers for participation in DilliHaat, SurajKund Mela, Taj Mahotsav, Udaipur Craft Mela and Shilparamam Craft Mela a tHyderabad.

7. Promotion of Excellence

- Recommends from the area of jurisdiction, the crafts personnel for their outstanding skills in Handloom production and their contribution for development of craft for National Award to be presented by the President of India.

8. Other Works

- Weavers' Service Centre, Hyderabad also attends various works connected with developmental and welfare activities of the Handloom Weavers and Industry from time to time entrusted by the office of Development Commissioner for Handlooms, NewDelhi.

Further in addition to the above this office is being implementing various handloom welfare schemes for the benefit of Handloom weavers of Telangana State .The details of handloom schemes are given below.

MUDRA Scheme

Under this scheme a weaver can avail loan from Rs.50,000 to 5 lakhs for purchase of looms and its accessories / to be the handloom entrepreneur. The margin money 20% / maximum amount of Rs.10000/- will be given out of loan amount. The interest rate is 6% and loan will be repaid within three years.

Cluster Development Programme under NHDP.

Govt. of India, Ministry of Textiles, O/o the DCH, New Delhi is sanctioning the project for the development of Handloom cluster under NHDP based on the No.of handlooms functioning in the clusters. Under this cluster weavers will be imparted training on weaving ,Designing and dyeing for their skill up-gradation . They will be provided financial assistance for construction of work shed for weaving. Common facility centre including common service centre will be constructed in the cluster for having all facilities under one roof.

Cluster Development under NHDP for outside cluster weavers.

During the year 2017-18 onwards the cluster development programme will be implemented for the benefit of weavers of outside cluster weavers also. Under this scheme all the benefits will be given as like weavers of sanctioned block level cluster.

National level Handloom Awards

Sant-Kabir Handloom Award (SKA)

Sant-Kabir Award is conferred to outstanding handloom weavers who are carrying on with the tradition and have made valuable contribution to the

development of handloom sector. Any handloom weaver who is either a recipient of National or State Award, National merit certificate or a handloom weaver of extraordinary who has contributed significantly to the promotion, development and preservation of weaving tradition and welfare of weaving community and fulfilling eligibility criteria. This award is consist of prize of Rs.3 lakhs and one mounted gold coin, one tamara patra, one shawl and a certificate.

National Handloom Award

Every year Govt.of India, Ministry of Textiles, confer National Award for handloom weavers for the best craftsmanship so as to motivate the weavers and to be continued in the weaving. This award consist of Rs.1,50,000/-, one tamarapatra, one shawl, one smart phone and certificate. It will be conferred to best designers and the institution who made highest sales turn over by selling handloom goods. Particularly for women constituted this award in the name of Kamaladevi Chattopadhyoy in the year 2016 onwards.

National Merit Certificate

National Merit Certificate (NMC) will be given to Handloom Weavers, Designers, Handloom organizations and Marketing Agencies for showing excellence in the handloom sector under National Handloom Development Programme (NHDP).

India Handloom brand.

This scheme “India handloom brand” has been launched to endorse the quality of products in terms of raw materials, processing, embellishments, weaving, design and other parameter and environmental compliances for earning trust of the customers. This scheme is voluntary. All handloom agencies who are producing handloom products can apply for India handloom brand. After all textile testing by the textile committee, Mumbai, if all the quality parameter met the cloth produced by the party the “India handloom brand” certificate will be given to the party. This certificate is valued for three years after which it can be renewed.

Handloom Mark.

This scheme was launched by the Honourable then Prime minister of India Dr. Manmohan Singh on 28.06.2006 for the promotion of handloom industry. This scheme is being implemented by the Textile Committee in co-ordination with this centre. Under this scheme handloom mark labels are being sold to registered users for affix it in their products so as to make authenticity of hand loom product in the market .

Raw material supply scheme

The NHDC is supplying the raw materials to the co-operative societies / individual weavers / SHG/JLG/NGOs etc by issuing them yarn pass book on the recommendation of Directorate of handlooms of state Govt. 15% subsidy on yarn cost of cotton/Silk/wool supply will be given to eligible weavers/agencies. This office is Co-ordinating with NHDC for verification works for issue of yarn pass book to Weavers/Handloom weaver's co-operative societies/NGOs/private manufacturers etc.

Enrolment of IGNOU/NIOS course.

The School dropout weavers can study degree course in IGNOU after successful completion of Bachelor of preparatory programme (BPP) at free of cost. Same way weaver can study about weaving in National Institute of open schooling (NIOS). 75% of course fee is waived off for handloom weavers and their children belonging to SC/ST and women.

Handloom Weavers Welfare Scheme

11. Pradhan Mantri Jeevan Jyoti bima yojana.

The Scheme will be a one year cover, renewable from year to year. Insurance scheme offer in Life insurance cover for death due to any reason. This scheme administered by LIC and other Life insurance companies who willing to offer. All SB account holders between the age of 18 to 50 years in participating banks will be entitled to join. The premium per annum per member is Rs.436/- . Rs.2 lakh is payable on member's death due to any reason. This scheme is not only applicable to weavers but for all.

12. Pradhan Mantri Suraksha Bima yojana.

The Scheme will be a one year cover, renewable from year to year. Accident Insurance scheme offering accidental death and disability cover for death or disability account of an accident. The scheme would be administered through public sector General insurance companies and other General Insurance company who willing to offer. All SB account holders aged between 18-70 years in participating banks will be entitled to join. The entire annual premium of Rs. 20/- will be borne by the Govt. of India.

CONVERGED MAHATMA GANDHI BUNKAR BIMA YOJANA (Converged MGBBY)

Handloom Weavers/Workers in the age group of 51-59 years, who were already enrolled under the MGBBY on 31.05.2017. No new enrolment of weavers in the 51-59 years age group will be done under the scheme. Thus, number of beneficiaries will get reduced every year. The annual premium of Rs. 470/- will be shared.

BENEFITS

Natural Death	Rs. 60,000/-
Accidental Death	Rs. 1,50,000/-
Total disability	Rs. 1,50,000/-
Partial Disability	Rs. 75,000/-

Financial Support in indigent circumstances to Awardee Weavers/Workers:

Financial support @ Rs. 8000/- per month per Awardee Weaver (Padma/Sant Kabir/National/State) above 60 years of age, in indigent circumstances, having annual income below Rs. 1.00 lakh, to be certified by the Competenet authority of State Govt. concerned.

Scholorship:

Financial support as scholarship upto Rs. 2.00 lakhs per annum per child to Handloom Weavers/Workers' children for study in Textiles institutes.

13.Bunkar Mitra halpline.

To help the weavers the Govt. of India has set up helpline. The weaver can contact through toll free no of **18002089988** for their grievance regarding availability of raw materials, dyes, quality and marketing etc. in Tamil, Hindi, English, Telugu, Kannada, Bengali and Assam languages.

In addition to the above said scheme still many schemes are being implemented by the Ministry of Textiles Govt. of India for the welfare of handloom Weavers.

NATIONAL CENTRE FOR TEXTILES DESIGNS (NCTD)

Weavers' Service Centre, Hyderabad is linked with the National Centre for Textile Designs.

Advisory Committee formed locally for the WSC to oversee its functioning and for monitoring its activities and hold regular meetings thereof.

- Engage the Advisory Committee actively in consultative process with all concerned interests groups and individuals in the sector and carry them along in decision making advice/recommendation/programme implementation of WSC. Solicit the guidance of the advisory committee on design for continuous excellence in design development.

Help and Guidance

- A complaint/grievance box is placed which may be used to drop a written complaint/grievance. The box will be opened and checked regularly for content(s), if any and appropriate action will be taken against complaints. However, if a complaint/grievance has not been attended to promptly or satisfactorily, at the local level, the matter if found suitable may be considered to be taken up in writing with the following functionaries:

1. Zonal Director, Weavers' Service Centre, C.I.R Rajaji Bhavan, Besant Nagar, Chennai-600090.

2. Additional Development Commissioner and Chief Vigilance Officer (Handlooms), Ministry of Textiles, Room No.57, Udyog Bhawan, New Delhi.